

Case study

ClaimPass[®] Out-of-Network Services



Problem

A Health Plan partnered with Zelis to review non-par claim savings strategies. The goal was to maximize savings while maintaining member and provider satisfaction.



Solution

The Zelis ClaimPass methodology. It uses an array of tools and technologies to help establish the true net cost of a non-par claim. These findings are then used in the re-pricing process that lead to a savings opportunity.



Results

Through ClaimPass, the Health Plan achieved savings on more than 98% of the dollars submitted to Zelis. This offered an average discount of 62%, saving more than \$44,000,000 per year.

The 450,000 member Health Plan experienced an \$8.15 per member per month in savings.

